## **Flight Delay**

## Claim Form

Website



American Life Insurance Company (MetLife) Oman, P.O.Box 894, Postal Code 114, Jibroo, Sultanate of Oman Please provide all relevant information completely and legibly. T. +968 2 478 7531, F. +968 2 470 04634, Gulflifeclaims@metlife.com Name of Claimant(s): First Last name Policy number: Date of claim Relationship to card member Reason for flight delay Airline Flight no. (If applicable) Expected time of departure Actual time of departure Expected time of arrival Place of departure Time of arrival Place of arrival Type of expenses incurred and for whom\* (\*Please state the name and address) Bank details of Beneficiary / Payee required for wire transfer Beneficiary / Payee Name Beneficiary / Payee Full Address Mobile No. E-mail Bank Name Currency Account Bank Address Bank Account Holder Name Swift Code Bank Account No. IBAN No. I, the undersigned, hereby confirm that all above information is correct and related to my Bank Account. Signature Need help? How to contact us How to submit the form Country UAE **Kuwait** Oman **Bahrain Qatar** Any other Country Please send original documents to: 800 - MetLife Call us +965 2 208 9333 800 70708 800 08033 800 9711 +971 4 415 4555 (800 - 6385433) Customer Care - MetLife Haffa House Hotel - Ruwi Mail us P.O. Box 894, Postal Code 114, Jibroo, Sultanate of Oman - 2nd floor, P.O. Box 894, E-mail us Gulflifeclaims@metlife.com Postal Code 114, Jibroo, Sultanate of Oman

We are committed to providing you with the highest service standards. If you feel that we have not lived up to these standards we would like to hear about it, so we can put it right for you. Please visit our "Feedback and complaints" page on www.metlife-gulf.com to see how you can get in touch and learn about our Complaints Handling Process.

www.metlife-gulf.com